



Terms and Conditions

Payment of any fee, deposit or full payment shall be deemed as consent by the traveler to the following Terms and Conditions.

- Miles to Memories, LLC will not be accountable for bookings cancelled due to factors outside of our control, such as flights changes, inability to purchase airline tickets, increase in taxes and supplier fee's or clients unable to obtain proper documentation to travel.
- Miles to Memories, LLC is not responsible for cancellations by suppliers contracted as part of your vacation package. This includes unexpected closures of any component of your vacation due to bankruptcy, weather, acts of God, missed or canceled flights, or lack of proper documentation needed to travel.
- Miles to Memories, LLC has no liability for any personal injury, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be caused by any party not under the agent/agency's control.
- Miles to Memories, LLC will provide clients with additional information pertaining to their flights that is available at time of final payment. It is the client's responsibility to check with the airline before departure for any additional baggage fees, delays, gate information or cancelled flights.
- All service fees are non-refundable and must be paid at time of booking unless other arrangements have been agreed upon in writing between both parties.
- Late payments may result in cancelled bookings without refund and/or increased pricing with penalties.
- If final balance is not paid by due date, your trip may be canceled without refund.
- It is your responsibility to check your invoice for accuracy when sent out for the first confirmation.
- Cancellation after 30 days of booking date will result in an additional \$75 per person cancellation fee to Miles to Memories, LLC. plus any fees associated with the vendors contracted. Fees paid for Travel Insurance are not refunded if the vacation is canceled, nor does it cover Miles to Memories, LLC cancellation fees.



- Miles to Memories, LLC acts only as an agent in all matters connected with the making and securing of reservations for transportation, accommodations, tours, and/or other arrangements for the retail clients of this agency and for various disclosed principles and contractors in the form of airlines, guide services, tour wholesalers, transportation services, and owners or contractors providing accommodations, transportation, and/or other services, hereinafter referred to as "suppliers." This travel agency does not own, manage, control, or operate any transportation vehicles, hotels, restaurants, insurance companies, tours or sightseeing company or any other service that would fit into the classification of "supplier."
- Miles to Memories, LLC is not liable or responsible for any loses, injury, or damage to person, property or otherwise in connection with any accommodations, transportation or other services resulting directly or indirectly from any acts of God, including but not limited to incident due to the water, fire, breakdown in machinery or equipment, acts of governments or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines medical or customs regulations, defaults, delays or cancellations of or changes in itinerary, routing or scheduling from any cause beyond the control of this travel agency or from any loss or damage resulting from insufficient improperly issued passports, visas or other documents.